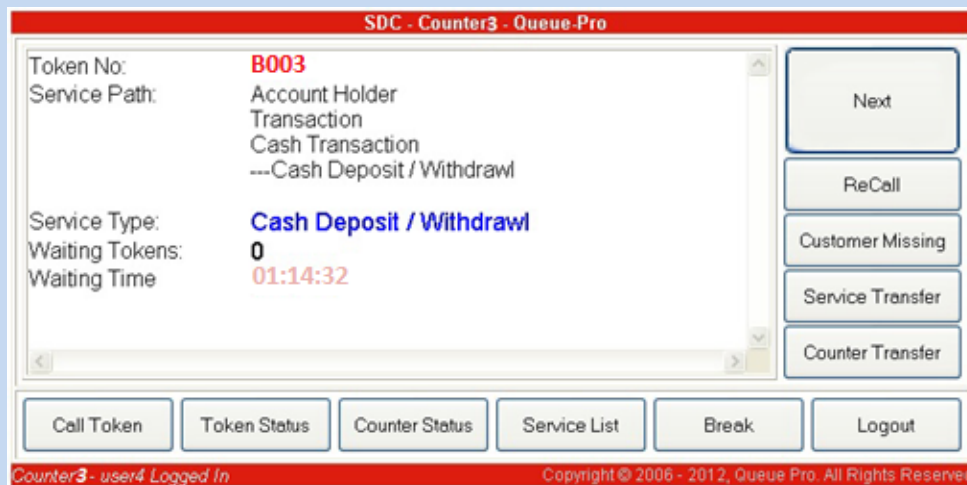


Service management by soft keypad



When the customer gets a printed token, the token number will pop in the list of queued customer at the desktop of that particular Customer Service Officer (Teller/CSO). When CSO will start serving, the top most token number from the list will be displayed in the LED board above CSO so that customer can approach the counter. Once the customer's query is served, CSO will mark the token as served, automatically the next token will be displayed in the LED/LCD TV and this will continue till the customers are waiting.

Key Features

- ✓ **Browser based login allow.**
- ✓ **The tellers /CSO's will be able to see the information on the arriving customers.**
- ✓ **The tellers / CSO's will be able to see information on token or services aligned to respective desk.**
- ✓ **Facility for reassign or redirect the service or counters.**
- ✓ **Missing customer management.**
- ✓ **Service pause management**
- ✓ **Options to take break by the tellers / CSO's.**
- ✓ **Runs on Windows Operating System**

About Queue Pro:

Queue Pro is proven computerized queue management system designed to ensure disciplined & guided customer experience based on segment. Its advanced algorithm provides solution for centers with / without sitting spaces. It provides options for promoting information among the waiting customers. Enables center manager with statistics on waiting customers. With advanced administrator module and online reports, Queue Pro provides an opportunity to improve branch operation/services to the next level.